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| Title of Report: | Quarter 2 In Depth Performance Report – Council Strategy Priority 5 (Safeguarding) |
| Report to be considered by: | Overview and Scrutiny Management Commission |
| Date of Meeting: | 23/02/2016 |

Purpose of Report: To provide a more in depth analysis of the overall performance status for the basket of measures used at corporate level to monitor progress of the delivery of the Council Strategy Priority 5 – ‘Good at safeguarding children and vulnerable adults’.

Recommended Action: The members of the Overview and Scrutiny Management Commission to note progress against the performance measures.

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Executive Report

1. Purpose of the report

- 1.1 This report was produced following the decision of the Overview and Scrutiny Management Commission on the 1st December 2015 that in addition to the quarterly performance report, an ongoing and scheduled programme of scrutiny is put in place to monitor the progress that the Council is making in the achievement of its strategic priorities.
- 1.2 Performance reports are provided on a quarterly basis to the Corporate Board, the Executive and general public to assess the overall delivery of the Council Strategy. As part of the Council's performance management approach, these reports are also submitted for consideration at the Overview and Scrutiny Management Commission.
- 1.3 The focus of this paper is on the results achieved for the set of performance measures used at corporate level to monitor the progress in delivering the Council Strategy Priority 5 – 'Good at safeguarding children and vulnerable adults'. The aim is to provide a more in depth level of performance information including all the measures that have been agreed to be part of the Council Strategy Delivery Plan for reporting at corporate level.

2. Quarter 2 results

- 2.1 The report appraises progress against a basket of 26 performance measures and activities aligned to the Council Strategy Priority 5.
- 2.2 Of the 26 reported measures, outturns are available for 25. The measure not reported is a measure that is reported once a year. In addition, at the time of producing the report, targets were not available for two measures in order to determine performance rating and for two measures a baseline is being established this year to inform targets for 2016/17 financial year.
- 2.3 Details are provided as part of Appendix 1 for all measures including the following information:
- o *Column 1*: a reference code
 - o *Column 2*: the title of the measures
 - o *Column 3-7* previous years' outturns and (if available) comparative performance
 - o *Column 8*: the current year's target.
 - o *Columns 9-10*: quarterly outturns and RAG ratings.
 - o *Column 11*: and supporting commentary or volume data.
- 2.4 A total of 10 measures are reported as 'green' – or are on track to be delivered / achieved by year end.
- 2.5 10 measures are reported as 'amber'- behind schedule, but still expect to achieve or complete the measure / activity by year end.
- a. To reduce the percentage of posts that are filled by agency staff
 - b. % of repeat referrals to Children's Services within 12 months of a previous referral

- c. To maintain a high percentage of (single) assessments being completed within 45 working days
 - d. To increase the percentage of children subject to a CP Plan that have received a visit within the past 10 working days
 - e. Percentage of LAC with Health Assessments on time
 - f. % of Leaving Care Clients with Pathway Plans
 - g. % of LAC in family settings
 - h. Proportion of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services
 - i. Proportion of clients with Long Term Support (LTS) receiving a review in the past 12 months
 - j. The average number of days taken to make a full decision on new Benefit claims
- 2.6 One measure is reported as 'red' - that we have not achieved, or do not expect to achieve, the activity or target within the year:
- a. % of care homes rated good or better by Care Quality Commissioning (CQC) in the area of "safe"
- 2.7 Exception reports are provided as part of Appendix 2 for all measures RAG rated as 'Amber' or 'Red'.

3. Conventions used in this report

- 3.1 Throughout the report we have used a RAG 'traffic light' system to report progress:

★ means we have either achieved / exceeded, or expect to achieve what we set out to do;

◆ means we are behind schedule, but still expect to achieve or complete the measure / activity by year end;

■ indicates that we have not achieved, or do not expect to achieve, the activity or target within the year;

□ indicates that data can only be reported at a single point of the year and progress cannot be tracked – e.g. GCSE results or the road condition survey, whilst;

⌚ indicates that quarterly data is unavailable when this report was published

〰 indicates that a measure is not targeted and results are being recorded as a baseline for future monitoring.

(E) indicates that an outturn is an estimate and will be confirmed during the year.

4. Conclusion

- 4.1 Overall performance is assessed as being on track to achieve the expected end of year targets or behind schedule at the time of reporting but still expected to achieve the end of year results. Only one measure was identified as RAG rated 'red' and all the actions to address under-performance have been implemented.

Appendices

Appendix 1 – 2015/16 West Berkshire Council – Council Delivery Plan Performance Report – Quarter 2

Appendix 2 – Exception reports for the measures RAG rated 'Red' or 'Amber'